



# The Secure Endpoint OS for Financial Services Now and Next

Always Zero Trust, compliant, and available. Stay protected with the modern endpoint for financial services.

## IGEL Endpoint OS: Built for Financial Services

IGEL Endpoint OS delivers secure, fast access to digital workspaces for financial services organizations. A preventative approach to security, simplified endpoint management and reduced costs support financial services organizations' delivery of the best user and customer experience whether in a branch, call centre or an office location. IGEL supports fast onboarding for new users and business services, puts core banking system information at the fingertips of associates and secures data to meet industry compliance requirements.

# Simplicity for Employees

IGEL Endpoint OS delivers fast, always-on access employees need. Fast boot and connection times put client information quickly in the hands of customer services staff to deliver a seamless experience. Integration with critical peripheral devices including headsets, printers, signature pads and scanners ensure smooth audio, video and face to face transactions.

### Simplicity for IT

Endpoint management consumes a disproportionate amount of IT resources and budget – particularly when the application and desktop workloads have been moved away from the endpoint to hosted and SaaS environments commonly found in financial services. IGEL Endpoint OS is designed for VDI, DaaS, secure browsing and SaaS environments. The IGEL OS footprint is small reducing the size and frequency of updates, security and management agents are not required and hardware refresh cycles are extended by up to 100%. These benefits combine to deliver endpoint saving of between 50% to 75%.

## **Key Features**

- Preventative Security Model, read-only OS, encryption, secure boot
- Unify diverse IT systems, remote management, onboarding service
- Support for banking systems, peripherals, and video and audio apps

# **Key Benefits**

- Improved resilience to cyber-attacks
- Reduced endpoint total cost of ownership through efficiency
- Enable associates to offer an excellent customer experience

#### Reduce Ransomware and Malware

IGEL's transformative Preventative Security Model supports Zero Trust security initiatives and removes vulnerable endpoint attack vectors. The hardened IGEL OS eliminates local PII or PCI storage, is read-only and encrypted. A secure boot process tied to the hardware ensures the endpoint platform has not been tampered with ensuring a known good state with a simple reboot. The combination of non-persistent desktops with IGEL OS deliver one of the most robust end-user compute architectures possible. Integration with leading multi-factor authentication and single sign-on providers including Microsoft Entra ID, Okta and Ping Identity further support security initiatives and reduce the risk of cyber-breaches.

## Savings

IGEL OS modernizes the financial services endpoint for the cloud. CAPEX costs are reduced by enabling the purchase of business class processor powered laptops, desktops and thin clients. Costs are further reduced by extending the lifecycle of a device, replacing the existing operating system with IGEL OS. OPEX costs are greatly reduced by eliminating costly and time-consuming management and security agents simplifying the test, update, manage, monitor and troubleshoot lifecycle.

## Comprehensive Support

IGEL offers 24/7 technical support, a dedicated technical relationship manager (TRM) and the IGEL Academy education portal. Integrations with Citrix, Microsoft and VMware deliver support and integration for the latest, most secure digital clinical workspaces. The active IGEL community has more than 11,000 members and is an opportunity to learn, share and engage with customers, partners and industry experts.

#### Resources

- Customer Video Spotlight IGEL, Citrix, and Lenovo enable secure mobile work for 16,000 employees at Debeka Insurance Group
- Case Study IGEL and COCC pioneer EUC innovation in Fintech
- \*Customer Video Spotlight IGEL enables secure work from home for 4,500 staff at Standard Life Assurance, part of Phoenix Group

# Ready to get started?



Call <u>0330 010 3443</u> Email <u>hello@clouddnagroup.com</u> Find out more <u>clouddnagroup.com/igel</u>

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